

Terms and Conditions

Trend Micro – Malaysia

1. Trend Micro Promotion is officially hosted by Trend Micro Malaysia Sdn Bhd (661143-TT) located at Suite 24-01, Level 24, Integra Tower, The Intermark, 348, Jalan Tun Razak, Kuala Lumpur, 50400 Kuala Lumpur
2. Information on how to enter and claim for the promotion form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.
3. How to participate:

Step 1

Purchase any qualifying Trend Micro Maximum or Trend Micro Security Suite products at any authorised reseller stores within the promotional period.

Step 2

Activate / Install your eligible Trend Micro Security products.

Step 3

Log on to <http://shop.my.trendmicro-apac.com/redeem/>

Step 4

Fill in the particulars & upload GST registered proof of purchase snapshot.

Step 5

Trend Micro will extend your existing activated subscription according to the offer upon successful submission of entry.

4. Products eligible for this promotion:

Full Product Name	Offer
Any Trend Micro Internet Security Series	Free 3 months extended subscription
Any Trend Micro Maximum Security Series	Free 5 months extended subscription

Promotional period: **1 Feb to 31 March 2021**

5. Submission of Entry:

Last day of submission on **15 April 2021, 2359hr.**

Each purchase of Trend Micro Product Serial Number entitles to ONE (1) entry of submission only. Multiple entries are NOT LIMITED to one applicant. There is NO RESTRICTION of number of applicants within promotional period.

6. Redemption of offer:

Offer redemption is valid only to the first two hundred (200) submission of entries and must be submitted by **15 April 2021, 2359hr.**

7. Purchases must be made at authorised Trend Micro resellers in Malaysia only.

In order to make a valid claim:

- You will first need to install and register your product.

- Individuals must complete and submit an online claim via <http://shop.my.trendmicro-apac.com/redeem/>
- Claimants will be asked to enter in their contact details and Trend Micro Product Serial Number. A valid email address is required in order to complete a claim. All communication relevant to claims will be forwarded to the email address provided by the claimant.

In order to complete the online registration process individuals must upload a copy of their receipt. Claimants must retain a copy of their GST registered invoice for all claims as proof of purchase. Failure to produce the proof of purchase for all claims when requested may, in the absolute discretion of the Promotion, result in invalidation of all of a claimant's claims and forfeiture of any right to promotion. The GST registered invoice must clearly specify the product purchased, order number, date of purchase and that payment has been received in full. No hand-written tax invoice/receipts permitted.

8. Participants' Eligibility

Any individual who is over the age of 21, has full legal capacity to enter into a binding contract, resides in Malaysia where the Campaign is being held, makes retail the Qualifying Products**, and registers as a participant during the Campaign Period at the Campaign Website using the product license number, may participate in the Campaign. Each such individual shall hereafter be referred to as a "Participant". An individual shall be considered over the age of 21 if such person has reached the age of 21 by no later than the day preceding the day on which the person successfully registers to enter in the Campaign.

Offer is only open to residents of Malaysia. Employees and the immediate families of the Promoter and its agencies (including but not limited to Trend Micro resellers) associated with this promotion are ineligible.

9. Trend Micro Data Protection

Trend Micro Incorporated and its worldwide affiliates and subsidiaries (collectively "Trend Micro") requires that their service providers, suppliers, distributors and other business partners and their employees (collectively "You") comply with the requirements set forth in these Data Protection Standards ("Standards") with respect to any information ("Trend Micro Data") that Trend Micro, Trend Micro employees, representatives, customers, distributors, or other business partners make available to You in the context of Your business relationship with Trend Micro or a Trend Micro corporate customer.

- **Control and Ownership.** You must not access, collect, store, retain, transfer, use or otherwise process in any manner any Trend Micro Data, except (a) in the interest and on behalf of Trend Micro, and (b) as directed by authorized personnel of Trend Micro in writing. Without limiting the generality of the foregoing, you may not make Trend Micro Data accessible to any subcontractors or relocate Trend Micro Data to new locations, except as set forth in written agreements with, or written instructions from Trend Micro. You must return or delete any Trend Micro Data if and when we request it.
- **Comply with Approved Policies.** You must keep Trend Micro Data secure from unauthorized access by implementing appropriate technical and organizational measures to ensure a level of security appropriate to that risk, including, as appropriate, the measures referred to in Article 32(1) of the GDPR. If You conduct SSAE 16 or similar or successor audits, you must comply with Your SSAE 16 or similar or successor standards and provide Trend Micro thirty (30) days notice of any changes.
- **Cooperate with Compliance Obligations.** At Trend Micro's reasonable request, You must (a) contractually agree to comply with laws or industry standards designed to protect Trend Micro Data, including, without limitation, the Standard Contractual Clauses approved by the European Commission for data transfers to processors or any other forms as required under applicable law, PCI Standards, HIPAA requirements for business associates, as well as similar and other frameworks, if and to the extent such frameworks apply to any Trend Micro Data that you come into contact with, or (b) allow Trend Micro to terminate certain or all contracts with You, subject to (i) a proportionate refund of any prepaid fees, (ii) transition or migration assistance as

reasonably required, and (iii) without applying any early termination charges or other extra charges.

- **Submit to Audits.** You must submit to reasonable data security and privacy compliance audits by Trend Micro and/or, at Trend Micro's request, by an independent third party, or customers of Trend Micro, to verify compliance with these Standards, applicable law, and any other applicable contractual undertakings.
- **Notify Breaches.** If You become aware of any unauthorized access to Trend Micro Data, you must immediately notify Trend Micro, consult and cooperate with investigations and potentially required notices, and provide any information reasonably requested by Trend Micro. You must also indemnify Trend Micro from any resulting damages and costs, including, without limitation, identity protection assistance and services procured for data subjects and reasonable attorneys and technical consultant fees for Trend Micro's handling of the incident.
- **Integration.** These Standards apply in addition to, not in lieu of, any other terms and conditions agreed with Trend Micro, except as specifically and expressly agreed in writing with explicit reference to these Standards.

10. Trend Micro reserves the rights at its absolute discretion to change, vary, delete or add to any of these terms and conditions without prior notice.